

## Microsoft Teams Phone & Communicator 7 Features Comparison

Features	Microsoft Teams app	Communicator 7
Primary number – 1 to 1 calling	Supported	Supported
Shared call appearances (multiple lines)	Supported	<b>Not supported</b>
Voicemail	Supported	Supported
Voicemail to email	Supported	Supported
Voicemail transcription	Supported	Supported
Access to voicemail portal remotely	<b>Not supported</b>	Supported
Search enterprise directory	Supported	Supported
Calling line ID display	Supported	Supported
Privacy (call ID blocking)	Supported	Supported
Call recording	Supported	Supported
Call forwarding always	Supported	Supported
Call forwarding busy	<b>Not supported</b>	Supported
Call forwarding no answer	Supported	Supported
4/5 Digit extension dialing	<b>Out of scope</b>	Supported
Access to E911	Supported	Supported
Blind transfer	Supported	Supported
Consultative transfer	Supported	Supported
Call waiting	Supported	Supported
Music on hold	Supported	Supported
Mute	Supported	Supported
3 way/conference calling	Supported	Supported
Hands-free (speaker) mode	Supported	Supported
DND mode	Supported	Supported
Simultaneous ring	<b>Not supported</b>	Supported
Call history viewing	Supported	Supported
Configurable ringtones	Supported	Supported
Configurable contact list	Supported	Supported
Speed dial 9/100	<b>Not supported</b>	Supported
Hoteling guest sign in/out	<b>Not supported</b>	Supported
Call centre agent sign in/out	<b>Not supported</b>	Supported
Pull call	Supported	Supported
Call park	<b>Not supported</b>	Supported
Call pickup	<b>Not supported</b>	Supported
Group paging	<b>Not supported</b>	Supported

Intercom / Push to Talk	<b>Not supported</b>	Supported
Account / authorization code	<b>Not supported</b>	Supported
Broadworks anywhere	<b>Not supported</b>	Supported
Instant messaging & presence	Supported	Supported
Audio & video conferencing	Supported	Supported
Desktop sharing	Supported	Supported
Record meeting	Supported	<b>Not supported</b>
Selective call acceptance/rejection	Supported	Supported
Pre-alerting announcement	<b>Not supported</b>	Supported

## Polycom VVX411/601 Phone Features Comparison

Features	Microsoft Teams SIP Phone	GoCo VoIP Phone
Primary number – 1 to 1 calling	Supported	Supported
Shared call appearances (multiple lines)	<b>Not supported</b>	Supported
Busy lamp fields	<b>Not supported</b>	Supported
Access to voicemail portal	Supported	Supported
Message waiting indicator	Supported	Supported
Search enterprise directory	<b>Not supported</b>	Supported
Calling line ID display	Supported	Supported
Privacy (call ID blocking)	Supported	Supported
Call recording	<b>Not supported</b>	Supported
Call forwarding always	Supported	Supported
Call forwarding busy	<b>Not supported</b>	Supported
Call forwarding no answer	Supported	Supported
4/5 Digit extension dialing	<b>Out of scope</b>	Supported
Access to E911	Supported	Supported
Blind transfer	Supported	Supported
Consultative transfer	Supported	Supported
Call waiting	Supported	Supported
Music on hold	Supported	Supported
Mute	Supported	Supported
3 Way/conference calling	Supported	Supported
Hands-free (speaker) mode	Supported	Supported
DND mode	Supported	Supported

Call history viewing	Supported	Supported
Configurable ringtones	Supported	Supported
Configurable speed dial keys	Supported	Supported
Speed dial 9/100	<b>Not supported</b>	Supported
Hoteling guest sign in/out	<b>Not supported</b>	Supported
Agent sign in/out	<b>Not supported</b>	Supported
Pull call	<b>Not supported</b>	Supported
Call park	<b>Not supported</b>	Supported
Call pickup	<b>Not supported</b>	Supported
Group paging	<b>Not supported</b>	Supported
Intercom/push to talk	<b>Not supported</b>	Supported
Account/authorization code	<b>Not supported</b>	Supported
USB headset compatibility	Supported	Supported
Touch screen (VVX601 only)	Supported	Supported

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